GET THE MOST OUT OF YOUR HEAT PUMP WATER HEATER: 
A QUICK REFERENCE GUIDE

A heat pump water heater’s special features offer more flexibility than standard electric water heaters, providing you with reliable hot water and saving you up to 50% on water heating costs.

USE THESE FIVE QUICK STEPS TO MAXIMIZE THIS ENERGY-SAVING TECHNOLOGY

1. GIVE IT SPACE
Heat pump water heaters need space around them for airflow and maintenance. Crowding the area surrounding it can reduce its energy efficiency and heating potential.

2. SET THE RIGHT TEMPERATURE
Both heat pump water heaters and standard electric water heaters are preset to 120°F, a good starting temperature for the average homeowner. Most models allow temperature adjustments between 90°F and 150°F.

SCALD WARNING! Water temperatures over 125°F can cause severe burns or death. Children, the disabled and the elderly are at a higher risk of being scalded.

3. DIAL IN EFFICIENCY
Efficiency/Economy—We recommend starting in this mode, as it maximizes energy efficiency and savings.

Auto/Hybrid—The default setting is ideal for daily use, providing energy-efficient water heating with sustained heat.

Electric/Heater—This setting heats water quickly but only uses the electric heating elements, making it the least energy-efficient setting. Use this mode during high-demand situations (such as when you have guests or high multi-appliance demand) to make sure there’s no delay in hot water delivery.

Some units have additional settings, including a cold climate setting ideal for the Northwest—please refer to your manufacturer’s manual for more information.

Vacation and timer—This mode saves energy when you’re away from home by placing the unit in a “sleep” mode until you return. Available on select models.

4. THE SOUND OF HOT WATER
Your heat pump water heater will generate sounds similar to an electric fan. Don’t worry, it’s just the sound of energy-efficient hot water.

5. KEEP IT RUNNING
All water heaters require maintenance. With heat pump water heaters, there are a few extra things to consider:

• The air filter must be cleaned at least once a year
• A visual inspection should be done periodically to ensure the moisture drains are clear
• If ducted, make sure the exhaust duct vent is free of dust and debris

WARNING! Always shut off power to the unit at the circuit breaker/fuse box before inspecting and cleaning moisture drains.

VISIT HOTWATERSOLUTIONSNW.ORG FOR MORE INFORMATION

This Quick Reference Guide provides general tips for operating your heat pump water heater. For complete information regarding features, operation and maintenance, review your manufacturer-provided owner’s manual.